



Two-pot withdrawal process

From 1 September 2024 you can access the money in your savings component any time before retirement for financial emergencies:

- You are allowed one withdrawal during a tax year.
- The minimum withdrawal amount is R2 000 (before tax and a withdrawal fee).
- Withdrawals should only be for financial emergencies.



Before you withdraw money from your savings component, you should consider the costs and long-term impact on your retirement savings.



How much tax will you pay?

You will pay tax on any amount you withdraw from your savings component. You will be taxed at your marginal tax rate. Marginal tax rates apply to the various levels of income in South Africa. Above the minimum tax threshold different rates apply to the taxable income bands starting at 18% and up to 45% for the highest income earners. If you owe any money to SARS (arrear tax), they can deduct that, and it will reduce the amount you receive even further.



To see how much tax you pay based on your taxable income band, <u>click here</u> or visit the <u>SARS website</u>

How much is the savings component withdrawal fee?

You will pay a flat fee for each withdrawal irrespective of the amount you withdraw:

• If you successfully submit your withdrawal through our digital channel, you will pay R250 per withdrawal (including VAT).



We encourage you to make use of our digital channel, the member portal. It's also easier than filling out a manual form.

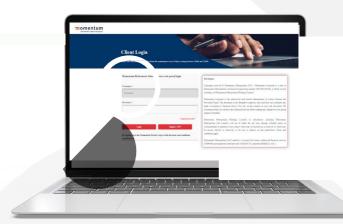
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Steps to withdraw from your savings component

Our innovative digital processes allow you to seamlessly withdraw your money:

1. Login on the member portal.







You will have to provide us with your annual taxable remuneration, tax number, ID/passport number, verified bank account details and address when you submit a withdrawal claim.

You can only submit your claim in September after your money has been allocated to your savings component, and the money will only be paid to you once the process has been completed.

This is because the process includes different steps like disinvesting the amount from your investment portfolio(s), verifying your banking details and applying for a tax directive from SARS.

